

Collex Collision Experts Company Values

Code of Conduct

Through our shared values we are committed to delivering an extraordinary experience to our customers and coworkers alike. The values we embrace in our daily interactions and in our work are; Honesty, Respect, Trust and Excellence. Our values enable us to foster ethical practices in individuals and our company. These values determine the path we take to accomplish our overall vision and goals. These values are also fundamental to how we conduct our work as individuals and how we act and treat each other as coworkers. As we all strive to live these values, we will hold ourselves responsible for our actions and practicing them.

Our company Values are:

Honesty

Honesty is being forthcoming and truthful when we interact with others and ourselves. It ensures sincerity in our relationships both internally and externally.

To promote Honesty, we will:

- Speak our minds freely but considerately
- Be direct and transparent
- Acknowledge our errors
- Graciously accept the mistakes of others

Respect

Respect is treating others with dignity and mutual consideration. It builds an environment that encourages individuals to fulfill their potentials.

To promote Respect, we will:

- Appreciate uniqueness
- Be compassionate
- Show courtesy
- Forgive others and ourselves
- Listen for understanding

Trust

Trust is the result of promises kept. It yields the confident expectation that we can rely on each other and that others can rely on us.

To preserve Trust, we will:

- Maintain respectful and open communications
- Establish realistic expectations
- Commit thoughtfully
- Meet our obligations
- Offer the benefit of the doubt in situations that are unclear

Excellence

Excellence is the pursuit and achievement of exceptional quality. It inspires the integration of ethical practices with our customers, within our community and each other.

To achieve Excellence, we will:

- Live our values
- Deliver outstanding quality service
- Seek new knowledge
- Dare to innovate
- Implement and seek out lean practices by reducing waste and gaining efficiencies
- Be consistent
- Learn from our experiences