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Collex Collision Experts
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“Collex Collision Wins 2011 CSI’s Complete Clearly Elite Award for Customer Satisfaction”

CSI Complete is a provider of customer satisfaction indexing to collision repair, insurance claims and other service industries. *CSI Complete* is a division of *WIMCO* located in Plain City, OH. *CSI’s Complete* company ethics believes that good business relationships are built on trust and understanding. They also included, as a potential vendor, their first responsibility to you is to understand your business objectives and then determine how they can be a valuable asset promoting your long-term growth.

Collex Collision Experts is currently ranked as one of the top ten nationally recognized auto body shops in America. Collex is honored to have the gratification and humility to receive such a demanding award for their continued efforts in the customer service industry. Serving people and their needs is something in today’s business world that has lost significant meaning. At Collex, delivering superior workmanship and understanding to customers concerns and care is the highest priority.

“It’s a true pleasure to be in an industry that allows me to not just serve people, but give me the opportunity to get to know people’s needs on a much more personal level, always building effective healthy relationships,” - Amanda Gottschling, CSR at Collex in Clinton Township, Michigan

Collex serves its surrounding communities by always giving back. Collex, founders of the proclaimed program “[Wheels of HOPE Outreach](#)”, helps and gives cars to families in need. Collex are also proud platinum sponsors and partners with programs such as, “[Safe Haven 4 Kids of Michigan](#)” a program to help children in need whom suffer from abuse. Collex always

takes full advantage of not just serving people in the work place, but continued efforts to reach and impact their surrounding cities.

“CSI Complete is blessed to have many outstanding customers, but Collex Collision is most deserving of our 2011 Clearly Elite customer of the year award. Not only do they have extremely high CSI scores and wonderful Net Promoter Scores, they also do positive things for the communities that their fifteen locations reside in. Collex Collision Experts are a valued partner and exceptional customer service organization!” - David Merell, VP of Sales and Service, CSI Complete

Collex Collision Experts graciously accepts the 2011 CSI Complete Clearly Elite Award and looks forward to earning the opportunity to claim another victory in customer satisfaction in 2012.

Please visit us online at www.CollexCollision.com and join us on www.Facebook.com/CollexCollisionExperts